



# CAPAC Consultancy

## Our Commitment to Excellence

At **CAPAC Consultancy**, our mission is to be the most reliable partner in the global aviation supply chain. We recognize that in the aviation industry, quality is not just a standard, it is a fundamental requirement for the safety of crew, passengers, and assets.

## Core Principles

Our quality management system is built upon four primary pillars:

- **Safety & Integrity:** We prioritize the airworthiness of every component we supply. We ensure that every part whether commercial, military, or consumable, meets the highest safety standards before reaching our partners.
- **Regulatory Compliance:** We operate in strict accordance with **EASA, FAA, and ICAO** regulations. We are committed to maintaining full traceability and providing comprehensive documentation for every transaction.
- **Vetted Supply Chain:** Quality starts with the source. We maintain a rigorous vetting process for all suppliers and MRO facilities to ensure they meet international aviation quality standards and ethical practices.
- **Operational Agility:** We understand that time is critical in aviation. Our **24/7 AOG Support** is designed to provide rapid solutions without compromising our technical evaluation or quality control protocols.

## Continuous Improvement

CAPAC Consultancy is committed to the ongoing evolution of our processes. We achieve this by:

1. **Setting Measurable Objectives:** Regularly reviewing our performance in delivery accuracy, response times, and documentation precision.
2. **Training & Development:** Ensuring our team remains current with evolving international aviation laws and industry best practices.
3. **Customer Feedback:** Actively seeking and integrating feedback from our global airline and MRO partners to refine our service delivery.

## Accountability

Every employee at CAPAC Consultancy is responsible for the quality of their work and is empowered to halt any process that does not meet our safety or quality standards.